

Who can parents contact for further information?



If you need support with any aspect of your child's provision, then please do contact the school SENCo, Kate Samways, who will be happy to try to help.

In addition, the Cambridgeshire Parental Partnership service is set up to help parents navigate the world of education.

- Independent support and someone to talk to in confidence
- Advice and information about Special Educational Needs
- Preparing for meetings with your child's school or with professional who are working with your child
- Information on your rights and responsibilities as a parent, children's rights and SEN law and guidance
- Information about local support groups and voluntary organisations
- Information leaflets, newsletters and policies, updates, training and events focused on special educational needs issues.

Confidential helpline *open during term time* 01223 699214.

http://www.cambridgeshire.gov.uk/downloads/download/142/parent_partnership_leaflets

Email- pps@cambridgeshire.gov.uk

Information about the Cambridgeshire SEND school support can be found at

http://www.cambridgeshire.gov.uk/info/20136/special_educational_needs_and_disabilities_local_offer

There are details for speech, language and communication, Autism, Social, Emotional and Mental Health, Cognition and learning, Visual Impairment, Hearing Impairment and Dyslexia Guidance.

If at any point you are unsure about or unhappy with your child's Special Educational Needs provision, then we would urge you to come in and speak to your child's class teacher. If, having met with the class teacher you are still unclear, unhappy or concerned, then please do make an appointment to speak to the school SENCo – Kate Samways who will be happy to listen to your concerns and to work together to find a solution.

Any residual concerns should be taken to the Head Teacher – Mrs Sasha Howard. The school's governing body are the final point of contact for these concerns; our school's SEND governor is Mrs Debbie House.

Procedures for making a formal complaint are described in detail in the school's Complaint Policy